

1. Customer is eligible for 1 complimentary night at any hotel in UAE
2. Taxes & any other costs to be paid by the customer
3. Promotion is eligible for customers who pay the promotional card annual fee (Aed 1,500) & cannot be waived
4. Bank will credit the actual cost of the hotel room subject to a maximum cap of Aed 1,500 (whichever is lower)
5. Customer must use Al Masraf credit card to pay for the hotel & call Al Masraf contact center to claim by mentioning the transaction with the details
6. The amount will be credited to the customer credit card only
7. Credit will be done within 30 days of request
8. In the case the hotel room transaction is reversed/cancelled, the credited promotional amount & charge the customers credit card.
9. Customer is liable to pay dues as per normal credit card terms and conditions & these terms are in addition to normal Al Masraf credit card terms and conditions
10. Customer must have paid the minimum due & not be delinquent
11. Closed, terminated or permanently blocked cards will forfeit the right to claim
12. Customer is advised to book the room well in advance to avoid last minute high price/availability
13. Normal Jumeirah hotel terms and conditions apply.
14. Prize is valid for 6 months from issuance of card after which it will expire with no recourse
15. Prize cannot be converted to cash value
16. The bank, its officers, employees or agents are not liable or responsible for partner offers, loss, damage or expense arising in connection with the promotion
17. This promotion is valid upto March '19
18. Bank reserves the right to amend, withdraw and modify the offer at its sole discretion or at its absolute discretion exclude any card/account from the promotion without giving any notice and/or reason including which it deems doubtful or under purview or not managed satisfactorily